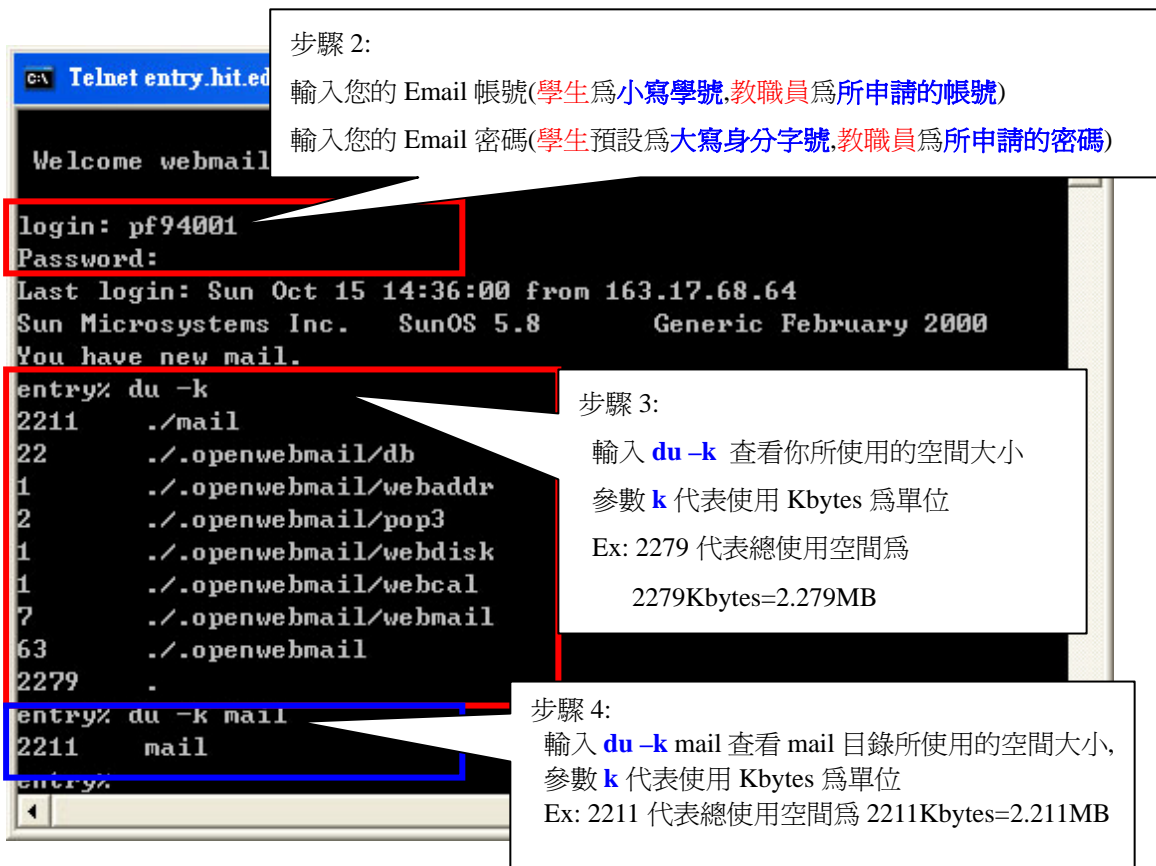
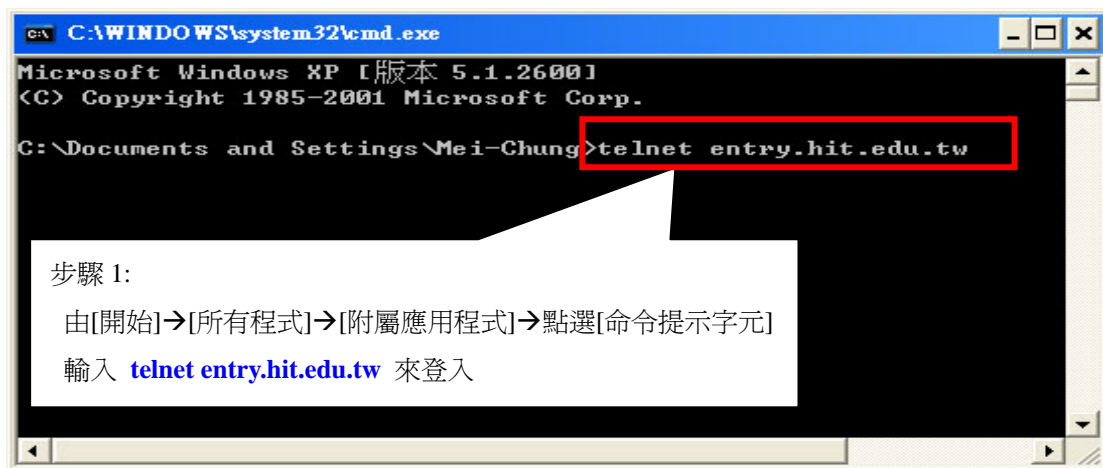


當登入 WebMail 時出現如下訊息時,代表所使用的空間已滿。
可能的原因有兩種,一是使用 ftp 上傳檔案到個人網頁空間造成的
另一個則是使用 WebMail 所造成的。

Internal Server Error

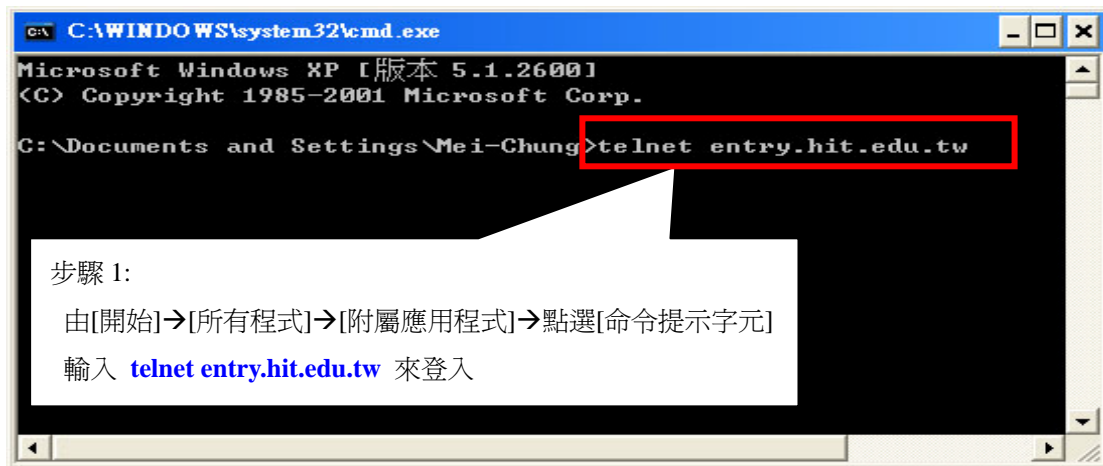
The server has encountered an internal error or misconfiguration and was unable to complete your request.
Please contact the server administrator, root@mail.hit.edu.tw and inform them of the time the error occurred, and anything you might have done that may have caused the error.
More information about this error may be available in the server error log.
Apache/2.0.53 (Unix) Server at webmail.hit.edu.tw Port 80

如何查看使用空間呢?



一.若是使用 ftp 上傳所造成的,請 ftp 至個人網頁空間(entry.hit.edu.tw) 刪除不必要的檔案

二.若是使用 WebMail 空間滿了,可利用以下步驟來做刪除動作

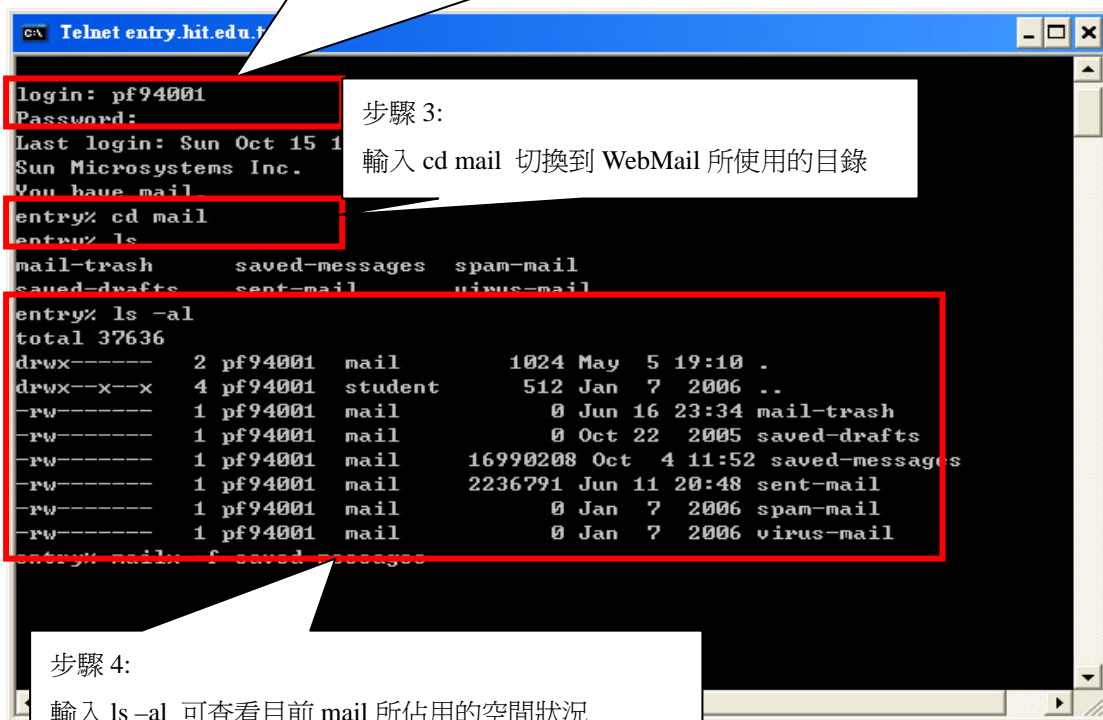


步驟 1:

由[開始]→[所有程式]→[附屬應用程式]→點選[命令提示字元]
輸入 **telnet entry.hit.edu.tw** 來登入

步驟 2:

輸入您的 Email 帳號(學生為小寫學號,教職員為所申請的帳號)
輸入您的 Email 密碼(學生預設為大寫身分字號,教職員為所申請的密碼)



步驟 3:

輸入 cd mail 切換到 WebMail 所使用的目錄

步驟 4:

輸入 ls -al 可查看目前 mail 所佔用的空間狀況
Ex: 16990208 單位為 bytes ,所以使用空間將近 17MB

步驟 4:

輸入 mailx -f saved-messages 查看收件匣內的 mail

```
entry% mailx -f saved-messages
"saved-messages": 21 messages 18 new
>O 1 =?big5?q?=A7=D3=B0 Wed Feb 22 23:41 88579/5402317 =?big5?q?=B8=EA=AE=C6
w
R 2 =?big5?q?=A7=D3=B0 Wed Mar 1 18:38 212/7885 =?big5?q?=C2=E0=B1H:=20F
O 3 =?big5?q?=A7=D3=B0 Mon Feb 27 23:41 88643/5405538 =?big5?q?=C2=E0=B1H:=
B
R 4 pf94034 Mon Mar 13 01:15 2414/183804 =?BIG5?B?ssSkR705w0Sy3w
R 5 pf94008 Tue Mar 21 10:06 114/9755 CCNA3
R 6 pf94008 Tue Mar 21 10:08 92/8179 CCNA4
R 7 pf94034 Sun Mar 26 21:23 967/73603 =?BIG5?Q?CCNA=B2=C4=A4=A
R 8 pf94034 Mon Mar 27 21:14 897/68093 =?BIG5?Q?ncaa=B2=C4=A4=B
R 9 =?big5?B?vsfDwA==? Sun Mar 26 21:55 345/15180 =?big5?B?IK6jqcaquqTpsE+
R 10 pf94006 Thu Apr 13 12:51 3067/235856 =?BIG5?B?tMGkpKbSraoCSb
R 11 =?big5?B?vsfDwA==? Sun Apr 9 22:58 7156/547638 =?big5?B?u0quxq53qHSyzq
R 12 =?big5?B?vsfDwA==? Mon Apr 10 00:22 805/58598 =?big5?B?ssSkS705Y2NuYQ=
R 13 pf94034 Sun Apr 23 21:57 931/70819 =?BIG5?Q?CCNA_=B2=C4=A4=A
R 14 pf94034 Sun Apr 23 21:45 2203/168158 =?BIG5?Q?ccna=B2=C46=A1
R 15 pf94008 Wed May 3 12:47 151/10291 CCNA*=?BIG5?Q?9=C3D=A5=D
R 16 pf94034 Fri May 19 22:24 22727/1749138 =?BIG5?Q?CCNA_FINAL_
M
R 17 pf94034 Sat May 20 21:52 36941/2843599 =?BIG5?Q?CCNA=B8=D1=B
A
R 18 pf94034 Fri May 19 23:02 742/56245 =?BIG5?Q?CCNA=B5=AA=AE=D
R 19 pf94008 Wed Jun 14 22:19 913/70024 =?BIG5?B?u0quxrWyum0gazU
R 20 irene@mail.hit.edu Sat Sep 30 15:05 130/5409 =?big5?B?SE1ULUBJUyCwURK6
?
O 21 irene@mail.hit.edu Sat Sep 30 16:48 2/79
?
```

在此輸入 z 可查看是否還有更多信件

步驟 5:

輸入 d 1-19 表示要刪除的信件從第 1 封到第 19 封

```
entry% mailx -f saved-messages
"saved-messages": 21 messages 18 new
>O 1 =?big5?q?=A7=D3=B0 Wed Feb 22 23:41 88579/5402317 =?big5?q?=B8=EA=AE=C6
w
R 2 =?big5?q?=A7=D3=B0 Wed Mar 1 18:38 212/7885 =?big5?q?=C2=E0=B1H:=20F
O 3 =?big5?q?=A7=D3=B0 Mon Feb 27 23:41 88643/5405538 =?big5?q?=C2=E0=B1H:=
B
R 4 pf94034 Mon Mar 13 01:15 2414/183804 =?BIG5?B?ssSkR705w0Sy3w
R 5 pf94008 Tue Mar 21 10:06 114/9755 CCNA3
R 6 pf94008 Tue Mar 21 10:08 92/8179 CCNA4
R 7 pf94034 Sun Mar 26 21:23 967/73603 =?BIG5?Q?CCNA=B2=C4=A4=A
R 8 pf94034 Mon Mar 27 21:14 897/68093 =?BIG5?Q?ncaa=B2=C4=A4=B
R 9 =?big5?B?vsfDwA==? Sun Mar 26 21:55 345/15180 =?big5?B?IK6jqcaquqTpsE+
R 10 pf94006 Thu Apr 13 12:51 3067/235856 =?BIG5?B?tMGkpKbSraoCSb
R 11 =?big5?B?vsfDwA==? Sun Apr 9 22:58 7156/547638 =?big5?B?u0quxq53qHSyzq
R 12 =?big5?B?vsfDwA==? Mon Apr 10 00:22 805/58598 =?big5?B?ssSkS705Y2NuYQ=
R 13 pf94034 Sun Apr 23 21:57 931/70819 =?BIG5?Q?CCNA_=B2=C4=A4=A
R 14 pf94034 Sun Apr 23 21:45 2203/168158 =?BIG5?Q?ccna=B2=C46=A1
R 15 pf94008 Wed May 3 12:47 151/10291 CCNA*=?BIG5?Q?9=C3D=A5=D
R 16 pf94034 Fri May 19 22:24 22727/1749138 =?BIG5?Q?CCNA_FINAL_
M
R 17 pf94034 Sat May 20 21:52 36941/2843599 =?BIG5?Q?CCNA=B8=D1=B
A
R 18 pf 2/56245 =?BIG5?Q?CCNA=B5=AA=AE=D
R 19 pf 3/70024 =?BIG5?B?u0quxrWyum0gazU
R 20 irene@mail.hit.edu Sat Sep 30 15:05 130/5409 =?big5?B?SE1ULUBJUyCwURK6
? z
On last screenful of messa
? d 1-19
```

```

c:\ Telnet entry.hit.edu.tw
>O 1 =?big5?q?=A7=D3=B0 Wed Feb 22 23:41 88579/5402317 =?big5?q?=B8=EA=AE=C6
w
R 2 =?big5?q?=A7=D3=B0 Wed Mar 1 18:38 212/7885 =?big5?q?=C2=E0=B1H:=20F
O 3 =?big5?q?=A7=D3=B0 Mon Feb 27 23:41 88643/5405538 =?big5?q?=C2=E0=B1H:=
B
R 4 pf94034 Mon Mar 13 01:15 2414/183804 =?BIG5?B?ssSkR705w0Sy3w
R 5 pf94008 Tue Mar 21 10:06 114/9755 CCNA3
R 6 pf94008 Tue Mar 21 10:08 92/8179 CCNA4
R 7 pf94034 Sun Mar 26 21:23 967/73603 =?BIG5?Q?CCNA=B2=C4=A4=A
R 8 pf94034 Mon Mar 27 21:14 897/68093 =?BIG5?Q?ncaa=B2=C4=A4=B
R 9 =?big5?B?vsfDwA==? Sun Mar 26 21:55 345/15180 =?big5?B?IK6jqcaquqTpsE+
R 10 pf94006 Thu Apr 13 12:51 3067/235856 =?BIG5?B?tMGkpKbSravCSb
R 11 =?big5?B?vsfDwA==? Sun Apr 9 22:58 7156/547638 =?big5?B?u0quxq53qHSyzq
R 12 =?big5?B?vsfDwA==? Mon Apr 10 00:22 805/58598 =?big5?B?ssSkS705Y2NuYQ=
R 13 pf94034 Sun Apr 23 21:57 931/70819 =?BIG5?Q?CCNA_=B2=C4=A4=
R 14 pf94034 Sun Apr 23 21:45 2203/168158 =?BIG5?Q?ccna=B2=C4=A4=A1
R 15 pf94008 Tue Mar 21 10:08 92/8179 CCNA4 =?BIG5?Q?CCNA_=B2=C4=A4=
R 16 pf94008 Tue Mar 21 10:08 92/8179 CCNA4 =?BIG5?Q?CCNA_=B2=C4=A4=
M IA_FINAL_
R 17 pf94008 Tue Mar 21 10:08 92/8179 CCNA4 =?BIG5?Q?CCNA_=B2=C4=A4=
A IA=B8=D1=B
R 18 pf94008 Tue Mar 21 10:08 92/8179 CCNA4 =?BIG5?Q?CCNA_=B2=C4=A4=
R 19 pf94008 Tue Mar 21 10:08 92/8179 CCNA4 =?BIG5?Q?CCNA_=B2=C4=A4=
R 20 irene@mail.hit.edu.tw Sat Sep 30 15:05 130/5407 =?big5?B?SEI0LBJUyCwUR6
O 21 irene@mail.hit.edu.tw Sat Sep 30 16:48 2/79
? d 1-15
? q
"/export/home/user94/pf94001/mail/saved-messages" updated.
entw

```

步驟 6:
輸入 **q** 表示確定要刪除的信件從第 1 封到第 19 封,刪除完並跳出
若不想刪除,請輸入 **x** 表示取消刪除的信件並跳出

可再利用 **ls -al** 指令查看是否有刪除成功,saved-messages 檔案大小會變小.
此外也可刪除 sent-mail(寄件匣備份檔),操作步驟同上.

對操作有任何問題,歡迎來信或來電至電算中心系統發展組
電話: 04-24961519
信箱: ccsys@mail.hit.edu.tw